



*Continuous improvement to better the quality of life for our citizens and visitors built on efficient, equitable, and effective public safety programs.*

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## Public Safety Directorate

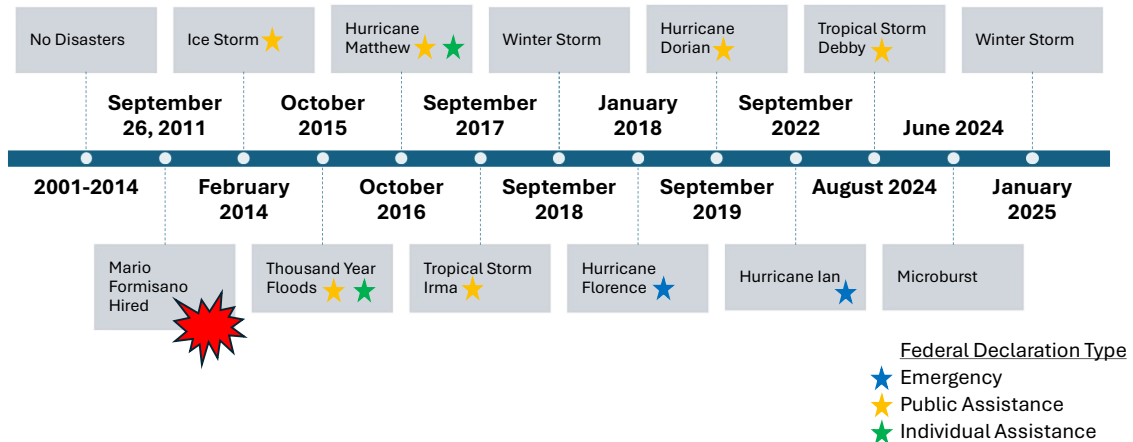
- Consolidated Dispatch (2020)
- Emergency Management (~1990)
- Emergency Medical Services (1994)
- Fire Rescue (2013)
- Public Information (2016)

\* Liaison to Sheriff and Coroner



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## Storm Experience



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## Challenges

- ✓ Inadequate Emergency Operations Center
- ✓ Detached Emergency Support Functions
- ✓ Resources Limitations
- ✓ Public Information
- ✓ Rapid Assessments
- ✓ Continuity of Operations
- ✓ External Partner Coordination
- ✓ Intergovernmental Policy Coordination

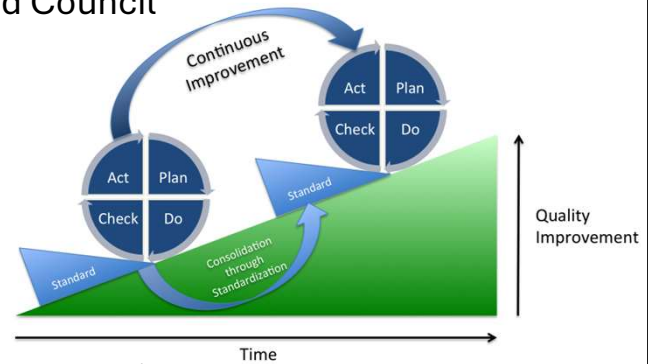


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## Keys to Success

- ✓ Support from Administration and Council
- ✓ Information Sharing
- ✓ Cooperation
- ✓ Training and Exercises
- ✓ Experience & Continuity
- ✓ Emergency Pay Policy
- ✓ Learning from the Past
- ✓ Support from Administration and Council



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# Questions?

Thank you!

